



HEAR. BE HEARD.

ZūM Maestro DECT™ Headset

Secure Wireless Headset for Desk Phones

No Network. No Bluetooth. No Exposure.

*Reliable, interference-free communication
designed for secure, controlled environments*



DIGITAL
DECT
6.0

Stay connected—without connecting to the network Secure Wireless Communication—Without Compromise

In many environments, wireless communication is necessary— but network connectivity is not permitted. The ZūM Maestro DECT™ headset delivers the freedom to move while maintaining a secure, self-contained communication system.

Operating on dedicated DECT technology, the headset connects only to its base station— never to your network, the internet, or external devices. This makes it ideal for government, defense, financial, healthcare, and other security-sensitive environments.

With up to 350 feet of range, users can move throughout their workspace— whether stepping into another office or coordinating with a colleague— while staying fully connected to their desk phone.

Advanced noise-canceling technology ensures clear, professional conversations, even in busy environments. Designed for long work sessions, the lightweight headband and cushioned ear pad provide all-day comfort.

Available in both monaural and binaural styles to meet the needs of different work environments.

Part#	HS-2018 Monaural	HS-2019 Binaural
UPC	800807320307	800807320321
MSRP:	\$279.99	\$329.99

SECURITY PROFILE

Network Interfaces: None

Wireless Protocol: DECT (base-to-headset only)

Internet Connectivity: Not supported

Bluetooth / Wi-Fi: Not present

Remote Access: Not possible

Data Transmission: Voice only via secure DECT link

ZūM MAESTRO DECT™ FEATURES

- 01 Designed exclusively for desk phones (RJ9). No connection to computers or mobile devices.
- 02 Up to 350 feet of secure DECT communication.
- 03 Up to 21 hours of talk time.
- 04 Remote Call Control: Answer and end calls from the headset with optional EHS or handset lifter.
- 05 Multiple headsets can operate in the same area without cross-interference.
- 06 Clear, Professional Audio: DSP noise reduction; echo cancellation; and wide band audio for reliable communication.

974 Commercial Street, Suite 108,
Palo Alto, CA 94303

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Ph: 650.215.7500
www.spracht.com

ZūM Maestro DECT™ Headset

A wireless headset that keeps your conversations secure —
because it never connects to the network.

Additional Features

- **Audio Status Indicators:** Tones alert for incoming calls, mute status, battery level and more.
- **On Headset Controls:** Adjust volume and mute directly from the headset—no need to access the base.
- **Eco-DECT Efficiency:** Lower power consumption and reduced emissions.



Headset

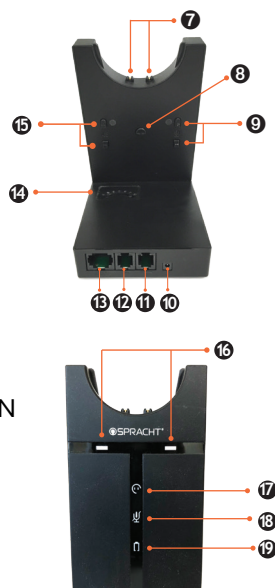
- ❶ Mic Mute
- ❷ Headset Volume Up
- ❸ Noise Canceling Microphone
- ❹ Headset Status LED
- ❺ Multiple Function Button
- ❻ Headset Volume Down

Binaural



Base Back and Front

- ❷ Charging Contacts
- ❸ Page Switch
- ❹ Mic Volume UP/DOWN
- ❺ Power Adapter Jack
- ❻ Handset Port
- ❼ Telephone Port
- ❽ AUX Port
- ❾ Switches
- ❿ Headset Volume UP/DOWN
- ⓫ Online Indicator
- ⓬ Audio Link Indicator
- ⓭ Mute Indicator
- ⓮ Battery Status



Specifications

OPERATIONAL

- **Compatibility:** For Universal Deskphone, RJ9 Headset Port. Not for smartphones. Not for computers.
- **Operating environment:** 32°F – 104°F (0°C – +40°C); Humidity up to 95% Rh non-condensing.
- **Wireless standard:** (CAT - IQ) European and US DECT.
- **DECT range:** For U.S. DECT, up to 350 feet from Base to Headset. For European DECT, up to 120 meters from Base to Headset.

TECHNICAL SPECIFICATIONS

Range: Up to 350' (107 meters)

Battery: 300mAh

Playback/Talk Time/Music Playback: Up to 21+ hours

Battery Life: Minimum recharging 1000 times

Battery Standby Time: At least 50 hours

Headphone Speaker Driver Size: Ø30mm

Headphone Impedance: 32Ω

Headphone Frequency Response: 300-3,400Hz

Microphone: Directivity, Unidirectional Microphone
Sensitivity, -44±3dB
Signal to Noise Ratio, 58 dB
Frequency Response, 100-10,000 Hz

Certifications: FCC, CE, IC, RoHS

PHYSICAL SPECIFICATIONS

Height from Base with Headset: 10.5" (266.7)mm

Base: 3.5"L x 4.75"H x 2.75"W (89L x 121H x 70W)mm

Weight: .35lbs (159g)

Packaging: 7.75"L x 6.5"W x 3"H (197L x 165W x 76H)mm

Weight: .95lb (431g)

PACKAGE INCLUDES

ZūM Maestro DECT™ Headset and Base

AC adapter for wall power, Cable, Users Guide

Available Handset Lifters RHL and EHS



Remote Handset Lifter -
RHL-2010



Electronic Handset Lifters
and phone models:

EHS2004: Aastra
EHS2005: Avaya
EHS2006: Cisco
EHS2007: Panasonic
EHS2009: Acatel-Lucent
EHS2010: Grandstream
EHS2013: Polycom
EHS2015: Fanvil