Zūm3500™ Headset Stereo 3.5mm and USB

QUICKSTART GUIDE
English Only

SPRACHT®

Setting up Zūm3500™ Headset

1. Connect the 3.5 mm plug with the USB dongle.
2. Connect the headset's USB dongle with the USB port on your computer, PC or Mac.
3. For Mac, find the Sound settings. You should see USB PnP Sound Device. Select it for Input and Output. You can test volume in/out levels there.
4. For Windows, you should see the USB PnP Sound Device message when you plug in the USB dongle. Find the sound settings and test the volume in/out levels.
5. You have a microphone volume up/down controller and a mute button on the cable on the headset for even more control.
6. That's it! You can make VoIP calls, such as Skype, Zoom, and Bluejeans using the drivers for the app. You don't need any drivers for the headset.

Quick Debugging

The microphone is plugged in but you're not seeing levels or hearing sound.

- Make sure the USB dongle is connected to the 3.5mm plug. Check that the dongle is in a USB port on the computer and not in a hub.
- Confirm you selected the USB PnP Sound Device as the input device in your computer's sound preferences.
- If you have the microphone set as the input device, make sure the volume is set up high enough, and that the sound is not muted.

Can the USB cable be made to reach further using a USB extension cable?

- This is not recommended since attaching another cable will affect sound quality and volume.

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