

# Remote Handset Lifter RHL-2010

For ZūM DECT 6.0 Headset™ and Other Headsets  
Without EHS Capability



## USER GUIDE

# SPRACHT®

# Remote Handset Lifter RHL-2010

For ZūM DECT 6.0 HEADSET™

## What's in the Box

- ❶ Handset Lifter for Headset
- ❷ Integrated Connector Cable to Base Unit
- ❸ Optional Microphone for External Ring Tone Sensor
- ❹ Adhesive strips to connect the Lifter to phone (not shown)
- ❺ User Guide (not shown)

❶ and ❷



❸





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# Handset Lifter Design

- ❶ LED
- ❷ Lifter Arm
- ❸ Lifting Height Adjustment Slide Switch
- ❹ (Underside) Optional Microphone Sensor Jack
- ❺ Optional Microphone Sensor Extension Jack
- ❻ Cable to Connect to Headset Base Unit



## Base Unit Back

- ⑦ Power Jack
- ⑧ Lifter Jack
- ⑨ Phone RJ-11 Jack
- ⑩ Handset Jack



## Introduction

Thank you for purchasing Spracht®'s Remote Handset Lifter. The Remote Handset Lifter fits on your telephone and is designed for use with our ZūM DECT 6.0 Headset™ or other headsets that are not EHS cable compatible. It lets you answer and end calls when you're away from your desk with the touch of the ON/OFF button on your Headset. The Handset Lifter is easy to position and install on your phone.

## Technical Specifications

ZūM DECT 6.0 Headset™ Operating Time: 7 hours talk time / 120 hours standby time

AC Adaptor Specs:

- Input Voltage: 100-240V
- Output Voltage: 7.5V DC / 800mA

Telephone Interface: Analog telephone line class TNV3 as defined by EN60950 standard

Rechargeable Battery: 3.7V DC / 320mAh

## Safety Precautions



To ensure safe operation of your Handset Lifter, please follow these guidelines:

- Read this manual thoroughly and follow the operating instructions and information provided.
- The intended use of this Handset Lifter is to lift and lower the telephone handset in conjunction with either the Spracht ZūM DECT Headset™ or other non-EHS compatible headset. Do not use it for any other purpose.
- Modification of the product will void the warranty.
- Do not allow anything other than the telephone handset to rest on this product or locate it in an area where normal operation can be hampered. Additional applied weight will prevent the lifter from working.
- Do not expose any of the equipment to extreme temperatures or high relative humidity and protect it from direct sunlight and dusty conditions.
- Clean the equipment with a soft, damp cloth. Do not use any solvents or harsh cleansers.
- Connect only approved accessories.
- Never open the unit. Opening the unit voids the warranty and, more importantly, exposes you to

the risk of an electric shock.

- If your unit needs repair, contact the retailer you bought it from, or contact Spracht directly.

## **Approved Accessories**

External Sensor

Microphone

## **Installing the Headset Lifter**

You will be placing the Headset Lifter on your phone so that the Ring Tone Sensor in the Headset Lifter is positioned over the speaker of your phone. Please refer to *Figure A* on the next page. The exact position of the lifter will vary from phone to phone.

You will have to experiment to find the best place on your phone to physically lift the phone's handset in order to take the call on your Headset. You can adjust the height of the lifter arm by moving the up/down lever to the best height. The lever can be adjusted in three (3) steps, from low to high, to lift the handset, based on the shape and weight of the handset. You can test the lifter's position by pressing the talk button on your Headset: you should be able to hear a dial tone if the handset is raised to the correct height.

Once you have found the best location, you'll have to attach the lifter to your phone with the



provided adhesive strips.

If the Handset Lifter is not directly over the speaker of your phone you may have to plug in the optional extra microphone, provided. If it is needed, plug it into the jack on the lifter and place the microphone end on your phone's speaker.

Plug the Connector from the Handset Lifter into the jack in the back of the Base Unit labeled *Lifter* (Figure B).

Figure A



Figure B



## Basic Operation

### Switch the Headset on/off

- ➊ To turn the Headset on, press and hold the **Talk** button until the Headset LED goes on.
- ➋ To switch off the Headset, press and hold the **Talk** button until the Headset LED turns off.

### Making and Receiving a Call

- ➊ Press the **Talk** button on the Headset. This will raise the handset on your phone.
- ➋ Dial using the telephone keypad.
- ➌ To end your call, press the **Talk** button again, or place the headset into the charger to disconnect the call.

**Note:** The Headset automatically enters off hook status after pressing the **Talk** button when it's off the cradle; you just need to enter the number to dial out.

## Troubleshooting

### You can't hear a dial tone

- Press the Talk button on your headset to activate the Handset Lifter.
- Check the height of the Handset Lifter and confirm that the handset is up high enough to be in the Off Hook position. If not, reposition the Lifter so that the handset lifts off the phone high enough.

- Check that the Handset Lifter cable is plugged into the correct jack on the back of the Base Unit of the Headset firmly. The correct jack is labeled **Lifter**.
- Check that your phone has power.
- Confirm that the Headset is plugged in and that your Headset is charged. Your Headset should also be registered with the Base Unit. If you have not done this step, do it now. With the Headset in the Base Unit cradle, press and hold the **Register** button on the Base Unit for 5 seconds until the **In Use** Status LED flashes. Press and hold the **Mute** button on the Headset for 3 seconds until the blue and red color LEDs flash.
- When the registration is complete, all the LEDs will shut off.

## **You can hear the ringer on the phone but not in your Headset**

- Check that the phone is connected to the Base Unit's phone jack and is pushed in firmly.
- Check that the Handset Lifter cable is plugged into the jack labeled **Lifter** on the back of the Base Unit of the Headset firmly.
- Try turning up your phone's ringer volume. If you have different ring tones available, try a different ring tone.
- If the Handset Lifter cannot be placed over the phone's speaker, use the Optional Microphone

included in the box. Plug the Microphone into the jack on the underside of the Handset Lifter. Place the Microphone directly on top of your phone's speaker.

## **Your callers can't hear you**

- Check if the Headset is muted. Press the Mute button on the Headset to unmute the microphone.
- The microphone volume may be too low. Increase the volume by pressing the Microphone + button on the Base Unit.
- The dial setting may be incorrect for your phone. Try other configuration dial settings on the side of the Base Unit, labelled A through G. Consult your ZūM DECT 6.0 Headset™ User Guide for more information.

## **Spracht Warranty Information**

Spracht warrants its products against defects or malfunctions in material and workmanship under normal use and service, with the exceptions stated below. This warranty lasts for one year from the original date of purchase. Coverage terminates if you sell or otherwise transfer the product. In order to keep this warranty in effect, the product must have been handled and used as prescribed in the instructions accompanying the product. Spracht shall (at its option) repair or replace a defective

unit covered by this warranty, or shall refund the product purchase price. Repair, replacement with a new or reconditioned unit, or refund, as provided under this warranty, is your exclusive remedy. This warranty does not cover any damages due to accident, misuse, abuse, or negligence. Spracht shall not be liable for any incidental or consequential damages. Some states do not allow limitation or exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Implied warranties of merchantability and fitness for a particular purpose are limited in duration to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

To make a warranty claim, the purchaser must obtain a return authorization number (RA) from Spracht (serial number and purchase date required), and then return the product to Spracht at purchaser's expense. A copy of the original dated receipt or shipping document must accompany the product. To obtain a return authorization, see "Warranty" on our website at [www.spracht.com](http://www.spracht.com), send an e-mail to [info@spracht.com](mailto:info@spracht.com), or contact us at:

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For repair or replacement of a failed product, allow 4 to 6 weeks for processing and shipment.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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